

Somerset Pharmaceutical Needs Assessment **2022-25**

Somerset Health and Wellbeing Board

ANNEXE 3 CHARD, LANGPORT & ILMINSTER (CLIC) PRIMARY CARE NETWORK AREA

Chard, Langport and Ilminster ('CLIC')

Overview

The Chard, Langport and Ilminster PCN area is in the south west of the county, bordering Dorset and Devon. The main settlements give it its name. At one point Crewkerne (now in South Somerset West) was part of the PCN: the acronym is retained for its resonance. It is a largely rural PCN area.

Health need is taken from the [CLIC PCN area health profile \(March 2022\)](#)

which should be considered part of the Somerset PNA 2022.

Context for health – Population, Children and Adults

Table 1: Population structure

Age and Sex	PCN	Somerset
0-15	17%	18%
16-64	55%	58%
65+	29%	25%
Female	51%	51%
Male	49%	49%

Table 2: Example indicators of children's health

Health Visiting	PCN	Somerset
BF 6-8 Weeks	59%	54%
Good 2-2.5y development	67%	55%
Universal Partnership Proportion	2%	2%
Universal Plus Proportion	11%	9%
Universal Proportion	64%	66%

Table 3: Selected indicators of adult health

Prevalence (QOF Registers)	PCN	Somerset
Any long-term condition (16+)	57%	55%
Hypertension	20%	17%
Smoking	16%	17%
Obesity	13%	12%
Diabetes	8%	7%
Asthma	7%	7%
CKD	5%	5%
Cancer	5%	4%
CHD	4%	4%
Atrial fibrillation	3%	3%
Stroke	3%	2%
Depression	3%	2%
COPD	3%	2%
Osteoporosis	1%	1%
Heart Failure	1%	1%
Rheumatoid Arthritis	1%	1%
Dementia	1%	1%
Mental Health	1%	1%
Epilepsy	1%	1%
PAD	1%	1%
Learning disability	0%	1%

The population structure of the PCN area is rather older than the county average, and this probably explains the higher than average proportion of those with a long-term condition. Other indicators suggest that the health of the adult population is broadly comparable to the county as a whole. Indicators for child health, such as breastfeeding and a good level of development at age 2 to 2½ are positive.

Location of Services

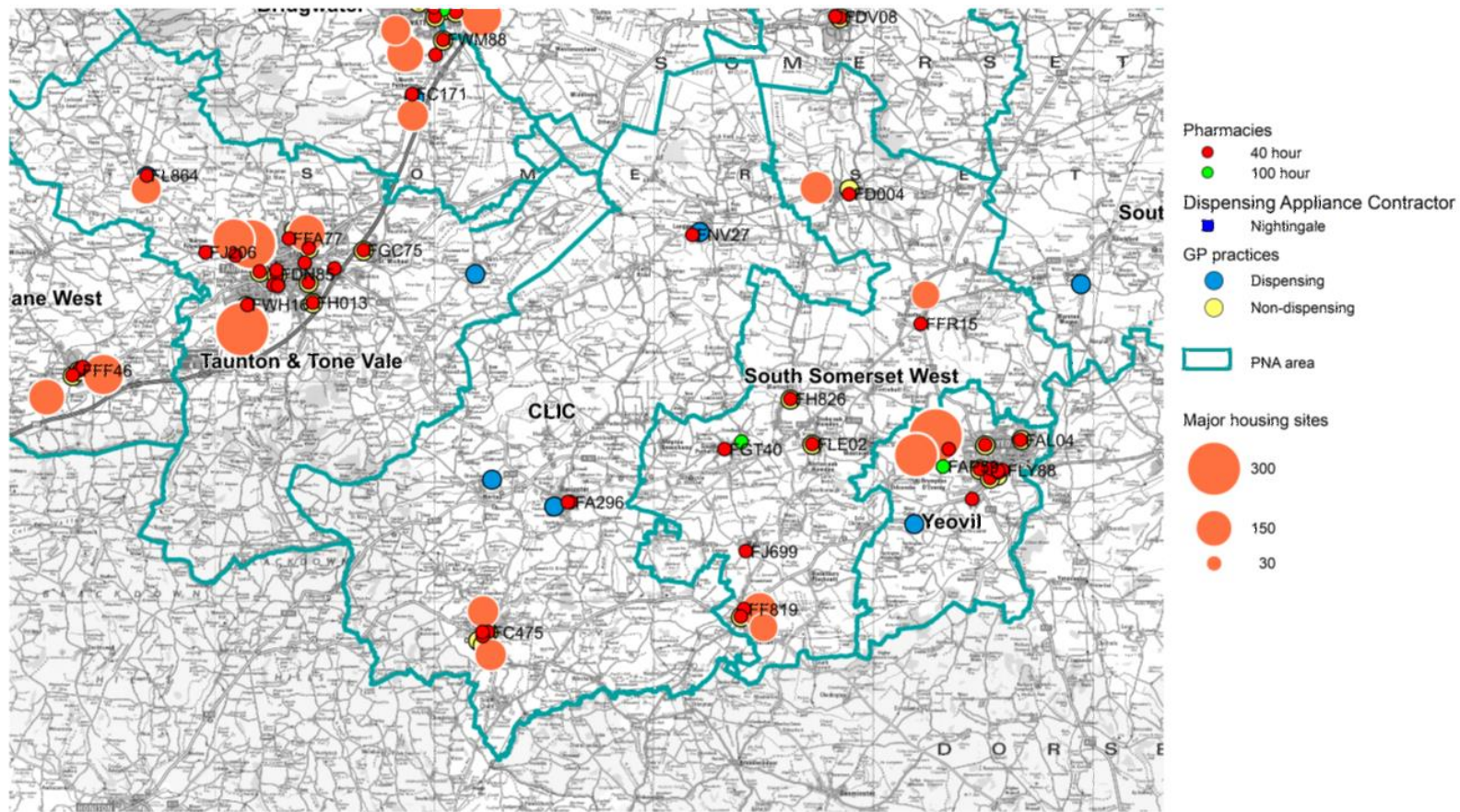


Figure 1: CLIC PCN Pharmacies (40 and 100 hr), dispensing doctors, GPs, housing sites

Details of GP surgeries (Dispensing doctors in bold)

Name	Postcode	Dispensing Patients	Prescribing patients	Total
SPRINGMEAD SURGERY, CHARD	TA20 2EW	0	5746	5746
ESSEX HOUSE MEDICAL CENTRE, CHARD	TA20 1QA	0	8327	8327
LANGPORT SURGERY	9RH	7590	5936	13526
SUMMERVALE SURGERY	TA19 9FE	3208	4286	7494
THE MEADOWS SURGERY	TA19 9FE	1454	2548	4002
TAWSTOCK MEDICAL CENTRE, CHARD	TA20 2DZ	0	7318	7318
CHURCH VIEW MEDICAL CENTRE	9RX	2273	737	3010

Housing Development

Table 4: CLIC - Significant housing developments 2022-25 – expected number of dwellings

CLIC Primary Care Network Area			
			<i>Sites >100</i>
Chard	200		
		<i>Chard – Crimchard</i>	<i>100</i>
		<i>Chard – Tatworth Road</i>	<i>100</i>
Rest of Locality	400		
Total	650		

	*Allocated to PCN for major settlements (c75% of total); rest apportioned by population from District total		

The scale of development is relatively low compared to other parts of the county, and focused on Chard. The expected level of housebuilding from 2022 to 2025 in Chard PCN area is 1900. The Health and Wellbeing Board expects that if this is exceeded by no more than 500 more additional dwellings in the period then there will not be a resultant gap in provision. This will be monitored by the Strategic Information Providers group of local authority planners. The Board considers it very unlikely that these levels will be achieved. If these thresholds are breached, then the Health and Wellbeing Board will consider whether a new statement of need is required; however, unless a large majority of such unexpected development takes place on sites distant from existing pharmacies (and we note that such large sites are not part of current plans) then we would expect that such growth would be served by existing contractors .

Necessary services: current provision

Pharmacy

ODS CODE	Contractor Name	Trading Name (if different)	Address	Town	Postcode	100 Hour Contract	Electronic Prescription Service
FNV27	Boots UK Ltd	Boots Pharmacy	Cheapside	Langport	TA10 9PW	No	Yes
FA296	Boots UK Ltd	Boots Pharmacy	6 East Street	Ilminster	TA19 0AJ	No	Yes
FRG31	Boots UK Ltd	Boots Pharmacy	5 Fore Street	Chard	TA20 1PH	No	Yes
FC475	Lloyds Pharmacy Ltd	Lloydspharmacy	59-61 Fore Street	Chard	TA20 1QA	No	Yes
FN897	Lloyds Pharmacy Ltd	Lloydspharmacy	Unit 1 Stringfellows Gallery, Holyrood Street	Chard	TA20 2AJ	No	Yes
FVR21	Preddy Newco Ltd	Minster Pharmacy	15 Silver Street	Ilminster	TA19 0DH	No	Yes

Dispensing doctors

Practice Name	Postcode	Opening Hours
LANGPORT SURGERY	TA10 9RH	8.30am to 1pm; 2.30pm to 6.15pm. Monday-Friday
SUMMERVALE SURGERY	TA19 9FE	9am to 2pm; 3pm to 7pm Monday 9am to 2pm; 3pm to 6.30pm Tuesday to Friday
THE MEADOWS SURGERY	TA19 9FE	10am to 1pm; 2pm to 4pm Monday to Friday
CHURCH VIEW MEDICAL CENTRE	TA19 9RX	8am to 6.30pm Monday to Friday

Notable provision from outside the locality

Most provision is likely to be within the locality, although northern parts may also be served by Taunton.

Pharmacies and Items per head (CLIC, Somerset)

There are currently 6 pharmacies in CLIC as of January 2021/22. Five pharmacies are owned by national pharmacy chains:

- 3 by Boots Pharmacy
- 2 by Lloyd's Pharmacy

There is 1 other pharmacy in CLIC. There are no 100-hour pharmacies in CLIC as of January 2021/22 and six 40-hour pharmacies. Six pharmacies are CPCS accredited providing a total of 186 CPCS consultations in the first 7 months of 2021/22 (April to October). In addition, all pharmacies have access to EPS and all pharmacies provide lateral flow devices.

There are no distance-selling pharmacies and no pharmacies with local pharmaceutical services contracts as of January 2022.

Since the last PNA was published no pharmacies have closed and no new pharmacies have opened in CLIC. Over the last three years provision in CLIC has been as follows:

Year	Population	Number of pharmacies	Pharmacies per 100,000 population	Number of items dispensed	Items dispensed per head
2018/19	43,425	6	13.8	594,320	13.8
2019/20	43,647	6	13.7	585,040	13.4
2020/21	43,773	6	13.7	536,543	12.3
2021/22 (7 month)	-	6	-	305,626	-
South West 2020/21	5,659,143	1,065	18.8	95,328,352	16.8
England 2020/21	56,550,138	11,748	20.8	1,016,769,042	18.0

Notes:

1. Populations are based ONS mid-year population estimates. The population for each financial year is taken as the mid-year estimate for the first of the two years that make up the financial year. For example, for 2019/20 the population is taken as the mid-year estimate for 2019
2. Mid-year population estimates were not available for 2021 at the time of writing
3. Number of pharmacies in England and South West England in 2020/21 are taken from Supporting Tables from NHSBSA found at: <https://www.nhsbsa.nhs.uk/statistical-collections/general-pharmaceutical-services-england/general-pharmaceutical-services-england-201516-202021>
4. All pharmacy numbers include both community pharmacies and DACs

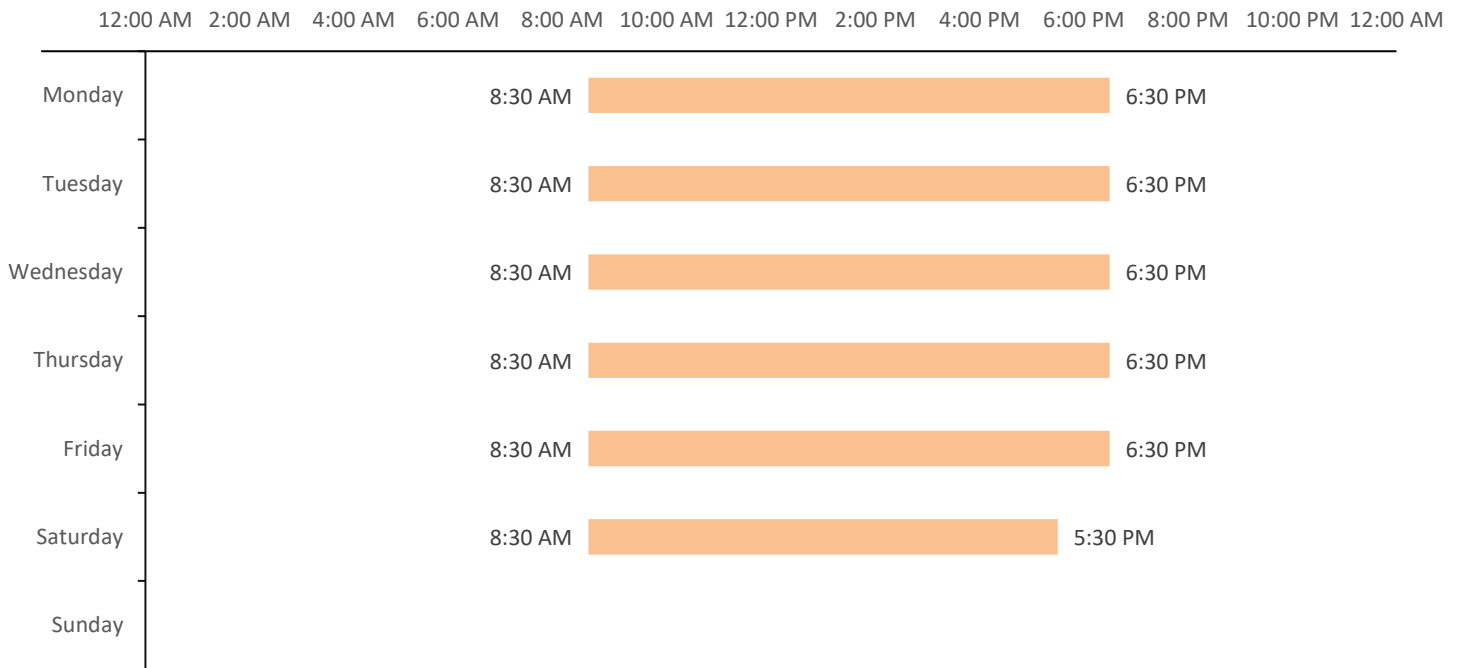
The number of items dispensed has reduced by 9.7% between 2018/19 and 2020/21.

The number of items dispensed per head in 2020/21 was below the South West and England average. The number of pharmacies per 100,000 population remains lower than the 2020/21 South West and England average.

7.3.2 Access to the essential services (core plus supplementary opening hours)

- No pharmacies are open 7 days a week
- 6 pharmacies are open on Monday to Saturday only
- No pharmacies are open Monday to Friday only
- No pharmacies are open before 8am from Monday to Friday
- No pharmacies are open until after 6.30pm from Monday to Friday

The following chart shows the earliest opening hours and the latest closing hours for the CLIC area:



7.3.3 Access to Medicines Use Review (MUR)

Based on data for the first 7 months of the 2021/22 financial year, a total of 0 MURs were carried out in Crewkerne, Chard and Ilminster, this is compared to 2020/21 where 600 reviews were performed, 2018/19 where 1,337 reviews were performed.

7.3.4 Access to New Medicines Service (NMS)

All pharmacies in Crewkerne, Chard and Ilminster had NMS accreditation in 2021/22. Over the first 7-month period of 2021/22, 422 NMSs were undertaken. This is compared to the whole of 2020/21

where a total of 403 NMSs undertaken.

7.3.5 Access to the 'on demand availability of specialist medicines' enhanced service

As of 2021/22, no pharmacies in Crewkerne, Chard and Ilminster provide the specialist medicines advanced service.

7.3.6 Access to dispensing of appliances

There are no dispensing appliance contractors in Crewkerne, Chard and Ilminster.

8.2.1 Influenza vaccination advanced service

All pharmacies in Crewkerne, Chard and Ilminster delivered the influenza vaccination advanced service in 2021/22. A total of 1,035 vaccinations were given according to the NHSBSAs Advanced Flu Vaccination Service report dataset during the last complete flu season (September 2020 to March 2021) in locality pharmacies matched with the Somerset STP influenza report pharmacies.

8.2.2 Stoma appliance customisation advanced service

Two pharmacies in CLIC provided Stoma customisation in 2021/22 with a total of 11 stoma customisations.

8.2.3 Appliance use review (AUR) advanced service

No pharmacies in CLIC provided this service. Many appliances will be dispensed by DACs based around the country, which may provide this service.

Other services

- No pharmacies provide the Hepatitis-C Antibody Testing Service.
- One pharmacy provided the Hypertension Case-Finding Service as of October 2021.
- No pharmacies deliver the Urgent Repeat Medicines Service.

Advanced Services and Locally Commissioned Services (Somerset Public Health and Somerset CC CCG)

ODS CODE	Trading Name	Address	Town	CPCS	New Medicines Service	Flu	Hypertension case-finding service (Oct 21)	Stop Smoking Service	Appliance Usage Review	Stoma Appliance Customisations	Hep C Testing Service	Lateral Flow Dist service	Specialist Medicines Service	Pharmacy Urgent Repeat Medicines Service	UTI' S - Nitrofurantoin 100 m/r	Impetigo – Hydrogen Peroxide Cream	Eye infection - Chloramphenicol	Asthma - Inhaler Space Device	EHC	Varenicline	LFT	NRT
FNV27	Boots Pharmacy	Cheapside Langport		Y	Y	Y						Y			Y	Y	Y	Y	Y	Y		Y
FA296	Boots Pharmacy	6 East Street Ilminster		Y	Y	Y						Y			Y	Y	Y	Y	Y	Y		Y
FRG31	Boots Pharmacy	5 Fore Street Chard		Y	Y	Y						Y			Y	Y	Y	Y	Y	Y		Y
FC475	Lloydspharmacy	59-61 Fore Street Chard		Y	Y	Y				Y		Y			Y	Y	Y	Y	Y			Y
FN897	Lloydspharmacy	Unit 1 Stringfellows Gallery, Holyrood Street Chard		Y	Y	Y				Y		Y			Y	Y	Y	Y	Y	Y		Y

FVR21	Minster Pharmacy	15 Silver Street Ilminster	Y	Y	Y	Y					Y			Y	Y	Y	Y				
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Hospital pharmacies, walk-in centres, private pharmacies

There is a community hospital and minor injuries unit in Chard.

Necessary services: gaps in provision

The health needs of adults in CLIC vary little from the county average and do not suggest pharmaceutical needs fundamentally different for the area. The maps of travel times (see main report) suggest that there is adequate access for the large majority of the population.

Opening hours for pharmacies cover weekdays and Saturdays in accordance with the criteria set out in the main document. There is no Sunday opening in the PCN area, but pharmacies in Taunton and Glastonbury serve the northern part, and Crewkerne serves the southern part. Such arrangements did not constitute a gap in provision for the approximately equivalent area in the 2018 PNA, although this increasingly looks like an growing pharmaceutical need, and prescribing evidence suggests that only 0.2% of all prescriptions issued by Chard GPs were taken to South Petherton – the nearest pharmacy open on a Sunday. There has been continued population growth in the town since 2018 and this increases the impression of a gap in provision on Sundays. The potential existence of pharmaceutical need in Chard town on Sundays was raised in the consultation draft of the PNA, and the benefits of commissioning a pharmacy to open then were endorsed by:

- Cllr Connor A Payne, Oppositon Spokesman for Environment & Climate Change & County Councillor for Chard South, Serving Chard, Tatworth, Forton & Chilson Common
- Martin Wale, County Councillor Chard North
- Cllr Jason Baker, Holyrood Ward, Chard, Mayor of Chard; Area West Chairman; Portfolio Holder for Chard Regeneration & Market Towns Investment Group, South Somerset District Council

All necessary services are available in the PCN area on the basis described.

On the basis of the information we have, we therefore conclude that there is no current gap in the provision of necessary services in the South Somerset West PCN area from Monday to Saturday. The Health and Wellbeing Board finds that commissioning of Sunday opening from one existing pharmacy in Chard town would be an appropriate response to the growth in population there.

Housebuilding in the period of the PNA is focused on Chard, which is the largest settlement and location of three existing pharmacies, which we would expect to meet the growth in demand. An additional 650 dwellings are expected over the PNA period; unless that number is exceeded by more than 500 we would not seek to review the evidence for pharmaceutical need.

On the basis of the information we have, we conclude that if the expected level of development in South Somerset West takes place then there will be no gap in provision of necessary services. Residents of Chard may consider that commissioning of Sunday opening from one pharmacy would be an increasingly justified as the population continues to grow.

Improvements or better access: gaps in provision

We note that all advanced services, apart from Appliance Use Reviews, are provided from pharmacies in the locality. We note that AURs are available in Distance Appliance Contractors. The Hepatitis C Antibody Testing Service is not available in CLIC, although it is available in neighbouring Taunton Central and Tone Vale. However, we note that there are plans to commission this service in the area.

On the basis of the information we have, we assess that other relevant services could be improved by the provision of Hepatitis C Antibody Testing Service in the area, as is planned.

The growth in population will not create demand for any entirely new service.

On the basis of the information we have, we do not assess there to be a future gap in other relevant services in CLIC, beyond the current potential improvement identified.